

TERMS & CONDITIONS

Thank you for reaching out us and choosing Zada Liveaboard. Please take your time carefully to read the following terms & conditions. With your confirmed booking, automatically you agree with these conditions.

"I herewith certify and acknowledge that i understand and my acceptance on a snorkeling/diving/sailing program organized and conducted by Zada Liveaboard and partners, is predicated on my assurance that I am physically fit to engage in ocean scuba diving/snorkeling, and that I have had or will receive sufficient training in scuba diving/snorkeling and that I fully understand the risk of ocean diving, of living and traveling on board a ship and the dangers arising from force of nature, and I am prepared to assume such risk.

In order to induce Zada Liveaboard or its partners to accept me as a member of the aforementioned diving program, I hereby release and absolve Zada Liveaboard or its partners, its agents, employees and invitees from any and all damages resulting from death or personal injuries, including loss of services, which I may sustain on account of, arising from, or in connection with the aforementioned sailing/diving program or the ownership, maintenance, use or operation of any automobile, ship, boat, water sport equipment or otherwise.

I further understand that remoteness of destination, local custom and/or prevailing weather conditions may cause minor inconvenience or modification to the snorkeling/sailing/diving portions of the tour, and Zada Liveaboard or it's partners reserve the right to modify and/or cancel diving arrangements due to unfavorable weather conditions and/or technical difficulties at any time.

I also agree to pay compensation at full current market value to Zada Liveaboard or its partners for any and all damage or loss of property and equipment belonging to Zada Liveaboard or it's partners resulting from abuse or negligence on my part. In term of documentation, i agree that guest figure could become asset in a whole media Zada Liveaboard. This liability waiver is all subject to the terms and conditions above, which have been read, understood and unconditionally agreed to.

I further agree to strictly observe and comply with additional reasonable terms and regulations Zada Liveaboard or any of its employees may deem desirable or needful to prescribe during the course of any diving tour".



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We strongly recommend to our guests that they purchase a fully comprehensive travel insurance package that covers; accidents, medical assistance, baggage, trip cancellation and interruption, personal liability and effects, when a reservation is made. All guests should ensure they have appropriate insurance to cover the activities they will be undertaking during their trip, regardless of risk. Please be advised that if guests choose not to carry travel insurance, Zada Liveaboard will not be held responsible for any financial disappointment caused by reasons beyond our control.

PRICE / RATE

The price/rate applies according to the date / year issued, can change at any time without prior notice. The price changes will adjusted the fuel costs, exchange rates, taxes, government regulations, and other costs beyond the control of Zada Liveaboard.

BOOKING PROCEDURES

Booking, reservation or ask our representative from guest should be sent by email to hello@zadaliveaboard.com or phone +628 212 991 2018 or through our website at www.zadaliveaboard.com. Cut Off Date for tentative booking will made 7-30 days after we receive the reservation.

A deposit of 50% no later than 7 days after the date the reservation is made. Payments can be made by transfer to our bank account in Indonesia. Account numbers will be provided in the corresponding invoice. Zada Liveaboard will not be responsible for any bank costs related to the transfer made by the clients for the vessel deposit or balance payment. Zada Liveaboard will automatically offer the berths to other guests if this booking fee is not received within the stated period of time.

PAYMENT OF THE BALANCE

Payment of the balance must be made 90 days prior to the departure date. If full payment of the balance is not received by this date, Zada Liveaboard can cancel the booking and enforce the cancellation policy as set out in the Cancellation Policy below.

SHORT NOTICE BOOKINGS

Full payment must be made at the time of booking if the reservation is made less than 90 days prior to departure..

CANCELLATION FEE POLICY INDIVIDUAL BOOKING & CHARTER

- More than 150 days, 10% of the vessel price cancellation fees applies.
- 149 to 60 days prior to departure, 50 % of cancellation fee applies.
- 59 days or less prior to departure 100% of the vessel price.



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SUBSTITUTE GUESTS

If for any reason a guest cannot make a trip that has already been booked, then the reservation can be transferred to another person. The new guest will be subject to the contract conditions of Zada Liveaboard. Guest substitution will be allowed up to 3 days, or less depending on the vessel, prior to the day of departure. Zada Liveaboard takes no responsibility for changes to any bookings not made by Zada Liveaboard on behalf of the guest (i.e. air tickets, hotel reservation etc.).

IN CASE A GUEST DOESN'T SHOW UP AT THE MEETING POINT BEFORE THE VESSEL DEPARTURE

If a guest doesn't show up at the meeting point (airport, harbor, boat, etc...), Zada Liveaboard staff will wait for him up to 2 hours if informed or as much as possible (according to the departure time foreseen and the other guests expectations) if not.

In both cases, Zada Liveaboard can not be held responsible. The "no show" of the guest is then considered as a last minute cancellation. The guest can't expect any refund from Zada Liveaboard.

ITINERARY AND SERVICE CHANGES AFTER BOOKING AND BEFORE DEPARTURE

Zada Liveaboard reserves the right to change the itinerary and particular services if required due to unforeseen or unavoidable circumstances. Zada Liveaboard will make every effort to offer equivalent alternatives of a comparable standard. Zada Liveaboard will inform the agent or individual client of such changes at the earliest possible date and the effect they will have on price.



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LIABILITY RELEASE FORMS

Before the trip you will be required to sign a liability waiver release before departure. If taking courses a medical questionnaire is also standard, please bring any medical conditions to the attention of the crew / scuba instructor / trip leader and produce a doctor's medical clearance for leisure sailing / diving upon arrival.

FORCE MAJEURE AND UNPREDICTABLE ACTS OF MAN

Zada Liveaboard reserves the right to cancel a trip for reasons of Force Majeure (i.e. natural disasters, epidemics etc.) or unavoidable acts of man (i.e. war, riots, strikes etc.). In the event of this happening, Zada Liveaboard will advise you at the earliest possible date.

TRIP CANCELLATION BY ZADA LIVEABOARD FOR OTHER REASONS

Zada Liveaboard reserves the right to cancel a trip for other operational reasons that are unavoidable and will inform the customer at the earliest possible. We shall arrange replacement available vessel as an alternative solutions without accepted any refund scheme options.

COMPLAINTS

Shortcomings in our services during the vessel are to be reported immediately to our tour leader / trip leader on board. Cruise director will try to find an appropriate solution. Complaints after sailing can not accepted by Zada Liveaboard Group.

All in all, we would like to say thank you so much for your valuable time to read and agree with all of these T&C. Let's Sailing In Love with Zada Liveaboard!

Warm Regards,

Zada Liveaboard

